

Shannon Ellis and Richard Adcock  
1450 View Crest Court  
Reno, Nevada  
89511

October 13, 2007

Missy Stewart  
6960 Eagle Creek Court  
Reno, Nevada  
89519

Dear Missy,

We want to thank you for making our house a home that is warm, inviting and stylish. You possess a rare and valuable combination of talents. You are a first rate artist and designer with an eye for decoration that mixes subtle with bold and classic with modern. You are also a teacher and have given us many hands-on lessons regarding texture, color and arrangement.

In addition to all this, you worked very quickly and within our established budget. We believe you got incredible value on each and every item purchased for the home. Most important, you worked hard to get to know us and to reflect our lifestyle. One look at the end result and it is clear that you are the best there is at your profession.

Missy, you are a consummate professional who brought a friendly personality to our business relationship. We always felt that you listened to us, were encouraging to us but never pushy. You always had options in mind and when it came to solving a design challenge you always had a good idea. Our home will soon be on the market and it is difficult for us to sell given the updated décor. We always believed that our mutual goal was to create a beautiful home.

Thank you again for doing an exemplary job.

Shannon Ellis and Richard Adcock